

Public Service Announcement

The Office of Patient Relations wants to hear from you

Start Date: August 7, 2024 End Date: September 30, 2024 Nunavut-wide

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The Department of Health's Office of Patient Relations is a confidential resource where Nunavummiut can discuss their health care experiences.

The Office of Patient Relations helps people with questions or suggestions about health care and the quality of service they receive. Patient Relations staff can also help people work through the healthcare system.

By sharing your positive experiences, you help us recognize and build on our strengths. We also need to hear about any challenges or issues you've faced, as it allows us to address problems and improve the quality of care we provide.

While we hope to hear from patients directly, you can choose to have someone else give us the information, such as a family member, a substitute decision maker, or a community member. Patient Relations will work with the department and health care staff to resolve issues and improve health care delivery.

If you or a loved one had a great healthcare experience or an experience that wasn't as good as you thought it should be, or you need help navigating the healthcare system, the Office of Patient Relations is here for you!

To contact the Office of Patient Relations call 1-855-438-3003, or email <u>patientrelations@gov.nu.ca</u>. For more information visit the <u>Government of Nunavut</u> <u>website</u>.

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